

METAL APOTHEKA S.A., from its inception over 20 years ago, has been producing metallic materials for pharmacies, as well as various metallic products characterized by their functionality and quality level.

From the beginning, we made a priority of our commitment to quality, the environment, society, and occupational health and safety. Therefore, in our facilities and processes, we implement the cleanest technologies and oppose the use of harmful paints and products.

As a result of the strong growth of our activity and commitment to continuous quality improvement and environmental protection, we have implemented our Quality System in accordance with ISO 9001:2015 and our Environmental System in accordance with UNE-EN ISO 14.001:2015, with which **we continuously improve our products, processes and management of our environmental impact.**

Our core values, applied to all our facilities and processes, are the following:

- **To satisfy our customers.** All organizational activity must adhere to the requirements (legal and regulatory) in the context of the service provided and the associated environmental factors.
- To protect the environment and **prevent pollution**, to minimize and avoid as much as possible the environmental impact of our activities, to procure natural resources and energy sources in an efficient and responsible manner. In order to achieve this, we are dedicated to educating, motivating and increasing our professional competency.
- To **continuously improve** the efficiency of our certified Quality System and certified Environmental System, as well as their objectives and goals. To achieve this, our organization will provide all the staff and technical & economic resources needed. We will include all the company staff in this process to promote the most environmentally friendly way to reuse, recycle and manage resources.
- To commit to the continuous improvement in all organizational processes as the optimal way to increase the general efficiency, whilst never forgetting our customers' requirements.
- To cooperate with our suppliers and customers to promote **respectful engagement** with the environment.
- To guarantee the **communication of this policy** to our staff and to maintain an **appropriate communication** with relevant external agents, suppliers and customers.
- **To educate** all our staff on environmental protection and the importance of their activity in the context of our relevant environmental factors.

For the compliance of this policy, the cooperation of all staff is required. Staff must understand and participate in our organization's environmental development, through a continuous effort to improve.

By signing this document, our organization agrees to comply with this policy, and to the periodical revision of our Quality System and Environmental System in order to adapt it to the environmental demands and legal requirements where necessary.

Manager
13/04/2020